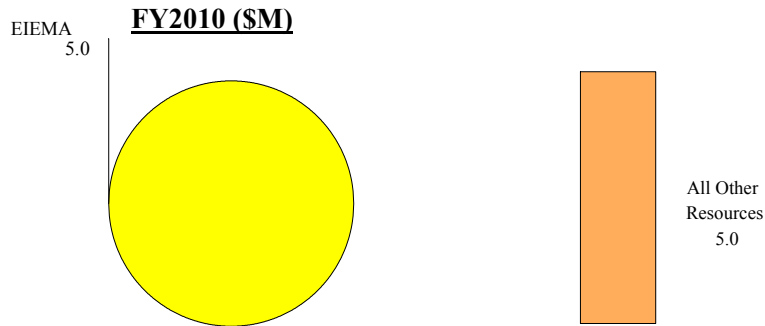


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Mission Area

Defense Business Area Breakout

<u>FY09 to FY10 Comparison (\$M)</u>			
	<u>FY2009</u>	<u>FY2010</u>	<u>Delta</u>
PB FY2010:	\$ 3.0	\$ 5.0	\$ 2.0

Explanation:

Increased funding for the Defense Prisoner of War/Missing Personnel Office (DPMO) IT Refresh Program and to address increases in contract support. This was the first request to increase IT funding since the inception of DPMO.

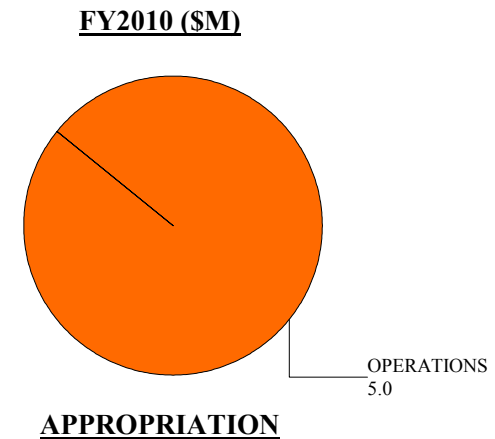
FY09/10PB Comparison (\$M)

	<u>FY2009</u>	<u>FY2010</u>
PB FY2009:	\$ 2.9	\$ 2.9
PB FY2010:	\$ 3.0	\$ 5.0
Delta:	\$ 0.1	\$ 2.1

Explanation:

Slight funding increases in FY09 are due to planned partial migration into OSD enterprise system with no detrimental impact.

Delta between FY09-FY10: Included additional funding 1) to complete DPMO IT Refresh Program across 3 networks at different classifications, 2) IT contract re-compete will require a transition phase, and 3) a COOP study.



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Executive Summary

DPMO's primary IT goals and objectives are to provide services to efficiently manage the IT environment using industry technology trends that are cost effective and enhance the accomplishment of the DPMO mission. This service includes providing innovative solutions to all IT issues while ensuring the best use of available resources to maintain the capability of sharing information between the Services, Combatant Commands, the interagency, and POW/MIA community in near real time.

Significant Changes

IT management continues to address a reduction in the Top Secret (TS) work environment while maintaining a viable architecture that is conducive to the DPMO mission. The following activities were implemented to support the reduction: 1) implemented a software package to monitor customer access and activity on the TS network; 2) charting the results on a monthly basis for historical and analysis purposes; 3) where feasible reduce workstations and install one kiosk for several staff to share. Continue to partner with the OSD IT Enterprise by participating in the Evault Program to archive files on a less expensive solution; implemented Random Password Manager (RPM) Project which randomizes local administrative passwords on every system at a set time period to increase security; initiated migration plans to standardize on the Remedy Help Desk tool solution. The CIO initiated a 10-15 minute daily staff meeting to review a daily operational checklist and articulate unexpected operational issues. The daily checklist reduces the risk of possible IT issues/errors before an IT problem occurs. Completed a TS infrastructure refresh with dual Taclanes for redundancy and VoIP phone technology for added security. These improvements have resulted in efficiencies and cost savings while supporting the DPMO mission during lean times.

Defense Business Systems

DPMO is fully engage in the use of other DoD IT Defense business systems. DPMO's IT environment is incorporated: 1) within the OSD enterprise infrastructure on the unclassified and classified side and 2) DIA on the high side. DPMO is working with BTA as Wave 3 component for the DAI Program to modernize DoD financial management processes.

Information Assurance Activities

DPMO satisfied IA annual certification and accreditation (C&A) requirements to independently accredit their NIPRNet and SIPRNet environments. Certification included a full rewrite of the System Security Authorization Agreement (SSAA) with the help of DIA and OSD CIO. DPMO also received the final C&A from DISA for the TS environment. DPMO continues to address IA requirements to maintain a high operational system security posture by staying abreast of IA changes, attending weekly OSD IA meetings, maintaining a staff of security personnel, providing security awareness training to inform personnel (government and contract) of their activities and their responsibilities in complying with organizational policies and procedures; methods to reduce these risks are briefed annually; at a minimum, test and evaluate the effectiveness of information security policies, procedures and practices annually; implemented procedures to detect, respond and report on security incidents; and maintain accurate VMS database records for the DPMO IA activities. DPMO IT support established a regular bi-weekly maintenance schedule for security patches and upgrades. The JTF/GNO requires monthly security scans on all DoD IT environments. DPMO reports to JTF/GNO through the OSD Enterprise. DPMO supports this requirement through two processes: 1) DPMO allows the OSD Enterprise to perform monthly security scans using the Remote Enterprise Management (REM) tools from the enterprise level and 2) DPMO performs self assessments weekly REM scans at the local level. DPMO also implemented the DoD mandatory Information Systems Standard Consent Banner and User agreement on all devices for all three local area networks. Finally, DPMO implemented encryption on all laptop hard drives as a standard configuration.

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Major Accomplishments

DPMO continues to maintain a stable and secure environment through consistence maintenance, patch management, and security updates of software and hardware. Created and completed an extensive IT LCR Budget Plan which baseline's the DPMO IT requirements. The Budget Plan was segmented into several spreadsheets to break funding into procurement and operations & maintenance (O&M); and included FY08–FY15. Completed the VTC upgrade capability in the Ops Center at the Unclassified and Top Secret level; and implemented VTC in the DPMO main conference room at the Unclassified and Secret level. The VTC capability reduces travel, time and expense for staff traveling for local or day long meetings, or extended CONUS or OCONUS travel. The VTC in the Ops Center is used daily to support various foreign language classes taught through the Defense Language Institute (DLI), Monterey, California. Successfully migrated from Microsoft (MS) Exchange 5.5 to MS Exchange 2003 on the TS LAN; installed new domain name services (DNS) servers on the TS LAN. DPMO improved the process to implement desktop deployment by streamlining the procedure, adding quality assurance checks and introducing a cloning device. Upgraded the Secret LAN by migrating legacy servers to MS 2003 and the desktops to MS XP. Migrated from Oracle 9i to 10g on all four LANs: 1) TS, 2) Secret, 3) Unclass and 4) DMZ. Plan to complete the MS Office 2007 migration on the unclassified network by April 8, 2009.

Major Planned Activities

In fiscal years 2008-2011, reduce total cost of ownership by increasing production on the NIPRNet; downsize the workload environment to include hardware on the Top Secret network to less than 20% of the current environment. Develop a requirements document on the DPMO case management process for personnel recovery and accounting efforts that span various operational components within DoD and Government; and reevaluate the current DPMO COOP Plan for possible new/updated requirements. Upgrade current VTC capability in the OPS center and main conference room to audio conference. Initiate preliminary plans to move DPMO IT environment from current site to undetermined site based on Anti-Terrorism Enforcement policies. Upgrade and re-certify the TS environment to meet DIA and JTF/GNO requirements. Implement Secure Enterprise Search (SES) a “Google” like software to securely search DPMO organizational data sources —websites, file servers, content management systems, databases, etc. Develop a quality manual to document IT procedures and instructions. Identify a single repository/directory structures to store/file these documents for staff. Redesign the DPMO public facing webpage. Research and implement an electronic emergency notification application for unexpected disruptions.

Global Information Grid (GIG) / Net-Centricity

DPMO has fully complied with all IT initiatives and directives and works closely with the OSD CIO security office to ensure our systems are in full compliance.

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Information Technology Budget Exhibit Resource Summary by Initiative (IT-1)

DEFENSE PRISONER OF WAR/MISSING IN ACTION OFFICE RESOURCE SUMMARY:

----- Dollars in Thousands -----

FY2008 FY2009 FY2010

3,000	3,000	5,000
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2524 - DPMO IT Services (DPMO IT)

Non-Major

GIG Category: COMMUNICATIONS AND COMPUTING INFRASTRUCTURE - COMPUTING
INFRASTRUCTURE

Operations

----- Dollars in Thousands -----

<u>Appropriation</u>	<u>Budget Activity</u>	<u>Budget Line Item</u>	<u>FY2008</u>	<u>FY2009</u>	<u>FY2010</u>
O&M, DW	BA 04 ADMN & SRVWD ACT	DEFENSE POW/MIA OFFICE	3,000	3,000	5,000

Initiative Resource Summary:

3,000	3,000	5,000
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